# Digipass 270 Manual

To ensure high-quality security for clients using the Internet Banking service Digipass devices of VASCO Data Security company are implemented in the system. VASCO Data Security is the world leader among the companies, producing identification devices for on-line systems.

Digipass 270 may generate two types of codes: one-time entry passwords to log on into the system and electronic signatures used to authenticate the documents.

Digipass 270 Operating Instruction

Turn on/off

To turn on Digipass 270 press the triangle button, while holding the lock button 🔓◄ . To turn it off double press the triangle button ◄ . Digipass 270 will turn itself off automatically if left idle (no buttons pressed) for 30 seconds.

Setting of the PIN code

Turning on Digipass 270 for the first time the user shall set his own 5-digit PIN code.

Action	Digipass message
Turn on Digipass 270 🔓◄	NEW PIN
Enter 5-digit PIN code	PIN CONF
Confirm new PIN code (reenter)	NEW PIN CONF APPLI _

Change of the PIN code

It is possible to change the PIN code.

Action	Digipass message
Turn on Digipass 270 🔓◄	PIN
Enter existing PIN code and hold the triangle button ◄ for some seconds	APPLI _ NEW PIN
Enter new PIN code	PIN CONF
Confirm new PIN code (reenter)	NEW PIN CONF

One-time password generation

To enter into the system the user shall enter the user name, the password and the number generated by Digipass 270, i.e. one-time password into the appropriate field.

Action	Digipass message
Turn on Digipass 270	PIN
Enter the PIN code	APPLI _
Press **1**	APPLI 1 6-digit number is generated

Electronic signature generation

Before sending a document to the bank it must be verified by a person with the appropriate authorizations.

Action	Digipass message
Turn on Digipass 270	PIN
Enter the PIN code	APPLI _
Press **2**	APPLI 2
Enter the number generated by the system on the basis of the document to be signed	12345678 8-digit number is generated

The number generated by the Digipass is the electronic signature of the given document. Enter it into the appropriate field and sign the document.

⚠ **It is strictly forbidden to open the device or expose to any other influence.**

Frequently asked questions

What is a PIN code?

PIN code is a combination of 5 digits, which shall be known only to the owner of the device. If by accident a third party gains access to it, the PIN code shall be immediately changed. To make it safe, the PIN code must have high level of security. The user shall remember (not write) it and keep it confidential.

What to do in case of unsuccessful attempts of PIN code entry?

In case of unsuccessful attempts of PIN code entry the message FAIL N is displayed on the screen, where N may be one of the numbers between 1-5 and shows the number of attempts. For example, the message FAIL 3 means 3 unsuccessful attempts of PIN code entry. In case of 5 consecutive unsuccessful attemps, the message LOCK PIN is displayed on the screen and the device is locked. The user shall apply to the bank to unlock it.

What to do if the system does not accept the password generated by the device?

If the system does not accept the password generated by the device it is possible that it has been locked in the bank as a result of being idle for a long time, multiple unsuccessful attempts to enter the PIN-code or for some other reasons. The user shall apply to the bank to unlock it.

Actions in case of loss of the device

In case of loss of the device, immediately inform the bank.